



Configuration as a Service

Cloud-based, automated config for the channel





Nuvias has invested in state-of-the-art configuration facilities and innovative, automated provisioning, delivering a differentiated alternative to partners and vendors running their own config centre's in-house. Our bespoke cloud-based solution has been developed for the rapid deployment of devices and will support a wide range of vendor hardware.

Our dedicated config team will identify your customers project requirements and tailor the pre-configuration service to fit your customer's needs. DOA or Power-on start-up testing, Software & Firmware upgrades, Hardware upgrades (Card installations and swap-outs), configuration loading and asset tagging are all inclusive of the pre-configuration process. Partners and customers may decide to utilise all services as part of their project, but flexibility ensures that only relevant services are implemented, and any unique or bespoke requests can be considered at the commercial discussion phase.

Automation provides Nuvias customers with access to limitless capacity, by reducing human intervention, and therefore reducing the chance of human error within the process. All configurations loaded to devices are stored within a secure database and can be recalled and reused in the event of on-site failures in the future.

The vendor agnostic nature of this platform ensures that with the right opportunity and time allowance within the project, it can be adjusted to fit almost any vendor, any scale of opportunity and assist in delivery to the strictest project timescales.

Our Configuration-as-a-Service solution will ensure devices are delivered to site, on time, with reduced time on site needed, less troubleshooting and improved error rates. There is no need to increase the availability of costly resource to meet specific project demands and you can enable your in-house team to focus on value-add activities and most importantly, positively impact the customer experience.

Configuration as a Service currently available for:



Nuvias Configuration-as-a-Service

Automation

Nuvias' Config-as-a-Service is delivered using a cloud enablement platform that can be integrated into Customers provisioning or ordering systems via API, for efficient fulfilment on request. For customers who choose to connect to our APIs they can deploy specific configurations to orders automatically and make the device ready for shipping.

This process will speed up the pre-installation phase, reduce user errors and allow many devices to be configured at once, offering a quicker turnaround for large orders.

Scalability

The Configuration system is highly stable and will allow for an unlimited number of devices to be deployed simultaneously. Our standard configuration service is set up for 48 simultaneous devices, but this can be easily increased if required.

The Cloud based configuration database is fully scalable, allowing for elastic growth to cope with hundreds of thousands of customers in the future.

Ease of use

Utilising Nuvias Config-as-a-Service could be as simple as providing Nuvias with spreadsheets or CSV's of the configurations at the point of ordering. Alternatively, this can be integrated as required by connecting to our cloud-based API to fulfil configuration orders.

Accountability

Everything within the application is fully tracked at every stage, and the read only nature of the database will allow for full audit tracking of any build order. This allows engineers, admins and even customers to see the status of any build and offer proof of deployment.

Active Development

New features are being added to the system all the time and due to the agile development practises, it allows for flexibility in the software to better integrate to Nuvias procedures. We are always happy to explore custom developments for the configuration platform to match specific requirements of our customers.

All-in-one Pricing

For simplicity we have one, all-inclusive pricing model for Riverbed and Juniper EX/SRX:

Includes DOA or Power-on start-up testing, Software & Firmware upgrades, Hardware upgrades (Card installations and swap-outs), configuration loading and asset tagging are included in one fixed config price per unit (NB Assets Tags to be provided by partner or customer).

Anything specialist or bespoke will be quoted on application.

Nuvias Configuration Centres

- ✓ 2 Purposes Built-Facilities in UK and Netherlands
- ✓ Access for partners across EMEA
- ✓ Automation service available across both sites
- ✓ Secure, ESD protected area



Nuvias Configuration-as-a-Service is part of Nuvias' extended range of Partners Services. Ask your account manager about:

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|-------------------------|----------------------|
| ✓ Field Engineering | ✓ Project Management |
| ✓ Sales Engineering | ✓ Training |
| ✓ Solution Architecture | ✓ Support |
| ✓ Supply Chain | |